

Case Study

HERE'S WHAT HAPPENED

Located in Sun City, Florida, is a Continuous Care Retirement Community offering various levels of care and amenities. In 2024, Hurricane Milton caused over \$3.5 million in damage, with wind-driven rain breaching roofs and windows across the property. Within hours, 360 Fire & Flood mobilized, stabilizing structures, setting up temporary power, and extracting water. All work was planned around resident routines, ensuring medical care, dining, and daily activities continued without disruption.

Key metrics



2024 Hurricane Milton
LARGE LOSS



Continuous Care Retirement Community



6 MILLION DOLLAR LOSS



Fully Occupied During Restoration



Objectives

The priority was to minimize disruption for residents while ensuring their safety and maintaining continuity of care. 360 Fire & Flood was tasked with executing a large-scale restoration in a fully occupied community.



Solutions

360 Fire & Flood quickly stabilized the site, installed temporary power, and began water extraction and dehumidification. Roofs and windows were repaired, and all work was carefully scheduled around resident routines to preserve medical services, dining, and daily activities.

"After Hurricane Milton, we were fortunate to work with 360 Fire & Flood. From the very beginning, their team demonstrated exceptional care and sensitivity toward our residents. Their professionalism, outstanding communication, and commitment to quality made a challenging situation manageable. We're grateful for their dedication, responsiveness, attention to detail, and expertise - 360 Fire & Flood is a trusted partner we can rely on."
Executive Director, Freedom Plaza