



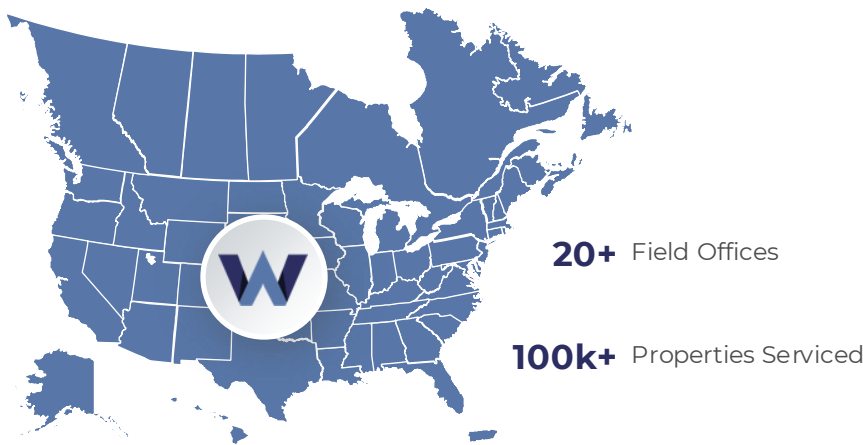
Watterson Services Overview

Watterson at a Glance

Leading Nationwide Provider of Mission-Critical Property Services

- WHO** **Client-oriented, national, one-stop-shop** provider offering premium service delivery across the **full property lifecycle**.
- WHAT** **Mission-critical services** including Integrated Facilities Management, self-performing Emergency & Disaster Response, Environmental Services, and Commercial Construction.
- WHERE** **Expansive coverage** across United States & Canada.
- HOW** **Differentiated hybrid service delivery model**, leveraging best-in-class field offices and trusted vendor network.

20+ Years of Expert Service



Safety Standards
Our Core Value



Live Communication
24/7/365 in Realtime

**IMMEDIATE
ER Response**
— >>> —
NATIONWIDE



Unmatched Expertise
Experts in Every Vertical



Continuous Innovation
Industry-Leading Technology



The Watterson Difference

Where building **partnership** is how we do business.



One Partner, Everything You Need

- > Vertical experts **so every job is done right**
- > On-call staff ready and available **24/7/365**
- > Customized solutions for your **unique property needs**



Partnership Advantage

Experience Watterson's **client-centric and tailored approach**, all backed by a nationwide footprint.



Comprehensive Provider

Full-scale ER, IFM, ENV and CC divisions means that all your property solutions are in one place.



Transparent Pricing

We always promptly provide **clear and concise pricing** from bid to invoice so you can stay on budget.



Calm in the Storm

Depend on our expert teams for **rapid response and consistent delivery** when disaster strikes.

Watterson Services: Overview

Comprehensive Solution Provider



Watterson Services: The Details

Our Unique Solutions

Need additional services?
Just ask, and we'll get it done.





Senior Living Needs

>>> R.E.S.P.E.C.T. <<<

Watterson handles it all:

- ✓ **RESIDENTS:** We prioritize their well-being and their needs.
- ✓ **EXPERIENCE:** We leverage our 20+ years expertise.
- ✓ **SENSITIVITY:** We appropriately tailor messaging.
- ✓ **PROTOCOL:** We adhere to the chain of command.
- ✓ **EFFICIENCY:** We work seamlessly around schedules.
- ✓ **CLARITY:** We provide concise and clear communication.
- ✓ **TRUST:** We foster relationships with decision-makers.

R.E.S.P.E.C.T. in Action

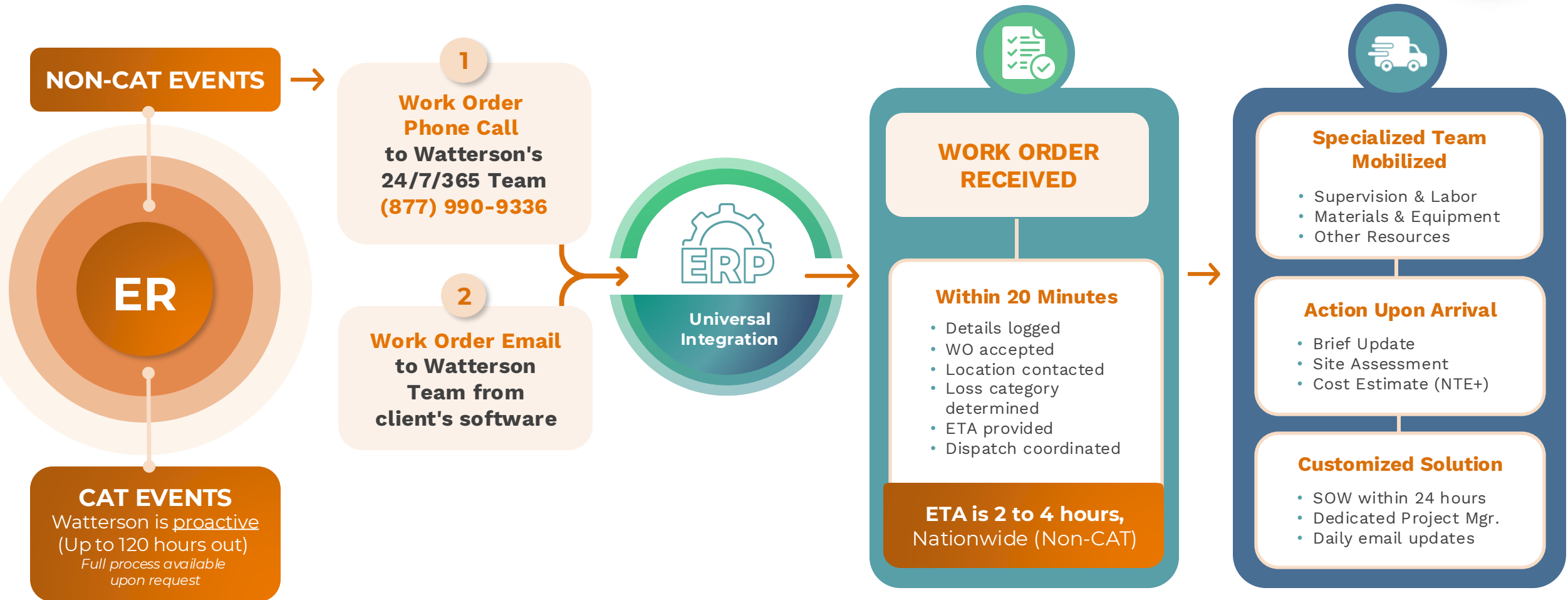
Assisted Living Client:

- ✓ **Portland, Oregon**
- ✓ **4-story assisted living community**
- ✓ **Mold Remediation & Water Damage Restoration**
- ✓ **Gutted units down to the studs, including stairwells and hallways**
 - ✓ Intricate drywall system and permits
- ✓ **Navigated restoration activities with minimal resident disruption**
 - ✓ Coordination with management and strategic maneuvering through high-traffic areas.
- ✓ **6-month project timeline**



Emergency Response Operations

From Work Order to SOW



The Watterson Process

Catastrophic Events Overview

Available 24/7/365

Watterson is proactive (~120 hours out)
Full process available upon request

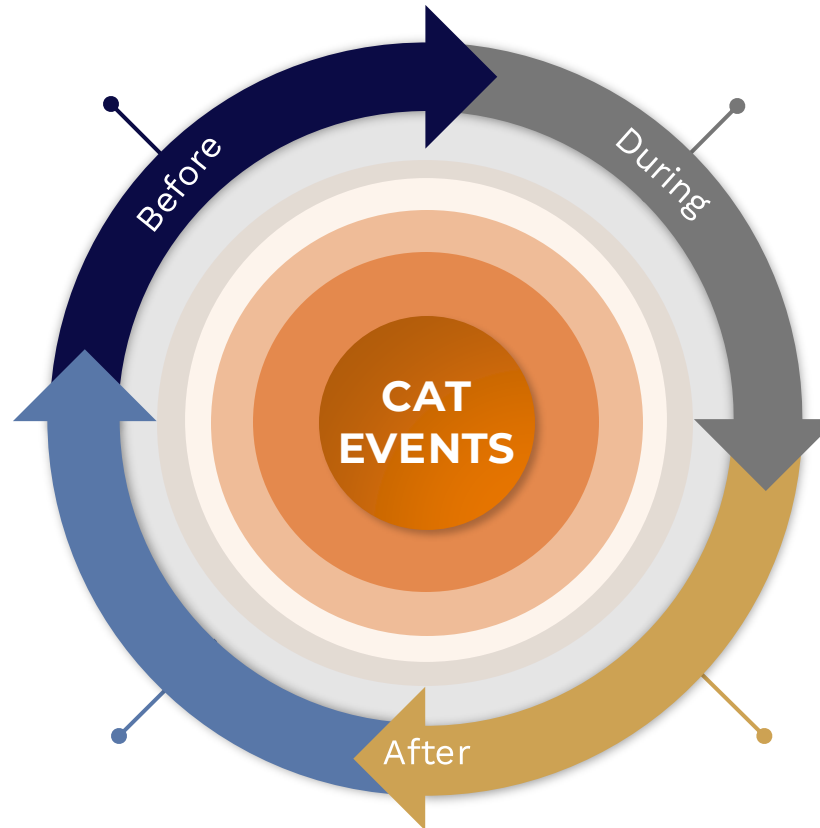


Prepare

- Property Risk Assessments
- Board Ups & Flood Control Measures
- Procurement of Generators
- Fuel Supplies
- Staging of Materials & Equipment
- Security Guard Services (if required)

Rebuild

- Nationally, Regionally and Locally
- Full-Service Reconstruction
- Minimize Interruption to Business
- Streamlined Communication & Reporting



Respond

- Property Condition Assessments
- Moisture Mapping & Environmental Testing
- Consolidated Communications for Impacted Properties
- Dedicated Equipment, PPE & Resources
- Turnkey Hookup, Maintenance and Fueling of Temporary Equipment & Power

Remediate

- Turnkey Solutions for all required cleanup, demolition and drying
- Daily Reporting
- Cost-Sensitive & Right Sized Response
- Coordinated Insurance Documentation



whatever it takes